

J.J.  
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PATENT  
9D-EC-19348



THE UNITED STATES PATENT AND TRADEMARK OFFICE

Kuppelt et al. :  
Serial No.: 09/480,589 :  
Filed: January 10, 2000 :  
For: METHOD, SYSTEM, AND PROGRAM :  
PRODUCT FOR ON-LINE SERVICE :  
CALL SCHEDULING :

**ASSOCIATE POWER OF ATTORNEY AND**  
**CHANGE OF CORRESPONDENCE ADDRESS**

Commissioner for Patents  
Washington, D.C. 20231

The undersigned, **H. Neil Houser**, having been appointed attorney-of-record in the above identified application hereby appoints the following attorneys or agents, with full power of substitution and revocation, to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

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This power of attorney appointment does not revoke previously granted powers of attorney, and all previously granted powers of attorney remain in effect.

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Respectfully submitted,

  
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